

RECEIVED

SEP 13 2019

Linda Ursuliak

Section 17(1), FOIPP Act

Sept.12 / 2019

To County Council,

I am writing to request the return of the penalty which I have had to pay for the loss of my payment. My tax payment was sent in to the County office immediately upon receipt of my tax assessment with a post dated cheque attached as I have been doing with my taxes for 30 years with no troubles. I always worry that the cheque gets cashed as there as there is no way of knowing until it doesn't. I am checking my bank statement I just recieved today, the earliest I can and now I am now being fined \$132.82 for a mistake that I know was not mine. I always pay all my bills on time to avoid just such a dilemma but don't really see how I can guarantee other peoples actions. I am in the country so do not have internet access at home and do not have online banking so do it the old fashioned way with cheques and mail. I do not really believe the post office is to blame as I pay most bills by mail and have never had a piece of mail go missing before. Please consider not penalizing a county resident for an office mix up somewhere, possibly in your own offices who could misplace a piece of mail as easily as the post office. I have taken care of this the day I discovered it and hope my tax payment record speaks to my credibility that this was a mix up not a late payment.

Thankyou for your consideration.

Sincerly

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