



**P O L I C Y**

Department <p style="text-align: center;"><b>Administration</b></p>	Policy No. <p style="text-align: center;"><b>AD(46)</b></p>	Page <p style="text-align: center;"><b>1 of 6</b></p>
Policy Title <p><b>WATER RESTRICTION FOR ASPELUND INDUSTRIAL PARK AND QEII WEST LACOMBE (WILDROSE) BUSINESS PARK</b></p>	Date <p style="text-align: center;"><b>June 13, 2024</b></p>	Resolution No. <p style="text-align: center;"><b>C/307/24</b></p>

**Policy Statement**

To establish a supporting regulatory framework for all customers within the Aspelund Industrial and QEII West Lacombe (Wildrose) Business Parks who are municipal water utility customers and provide details on how the County may restrict the manner in which customers use municipal water for certain purposes including but not limited to watering lawns, gardens, yards or grounds, vehicles and use of pools and other water based recreational purposes.

**Definition**

*Bylaws* mean the QEII West Lacombe Business Park Water and Wastewater Bylaw and the Aspelund Industrial Parks Water and Wastewater Bylaw as amended from time to time.

*Customer* means a person(s) who has opened a water utility account with the County in accordance with one of the County Bylaws and is occupying or exercising control over the land, and in all cases, includes the owner.

**Guideline/Scope**

**1.0 Application**

- a. This policy applies to the use of potable water within the areas identified in the Bylaws with municipally serviced water utilities and it includes all sectors of water use such as residential, industrial, commercial, and institutional (including municipal operations).
- b. Restrictions to the use of water will occur when environmental conditions (i.e. drought), or operational constraints, cause a shortage in the water supply, specifically in the form of restrictions imposed on by either the City of Red Deer, North Red Deer Water Services Commission, the City of Lacombe, the Town of Blackfalds, or a combination of these organizations.
- c. Exemptions from this policy include water uses from water recirculation, raw water use (untreated surface water), rainwater harvesting, grey water re-use, approved storm water use, or any other water source that does not originate from the County’s water distribution system.
- d. These guidelines are in effect between May 1<sup>st</sup> and October 1<sup>st</sup>, or as designated by the County Manager.

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## 2.0 Restricted Activity

- a. During times of water restriction, specific water use activities are defined to provide clarity on what activities are determined to be non-essential. Those activities are defined and described in Schedule A.
- b. Water use activities that are not identified as restricted activities are by default considered non-restrictive activities and therefore exempt, however, although not applicable under parameters of this policy, general water conservation efforts are always recommended, and any applicable laws under the Bylaws, particularly around water waste, still apply.

## 3.0 Water Restriction Stages

- a. There are stages to water restrictions. Each stage will have different restrictions associated with each Activity depending on the severity of the state of the water supply. Each stage has varying levels of notification, restrictive actions, enforcement, and penalties associated with non-compliance. The movements between Stages are defined by specific metrics, or Triggers, in relation to each system's water supply. Water Restriction Stages are defined and described in Schedule B.

## 4.0 Water Restriction Triggers

- a. The movement between Water Restriction Stages is defined by Triggers that have defined metrics on how the Stages are put on and off.
  - i. The County's municipally serviced water areas supplied by the Red Deer River raw water supply will be triggered by river flow metrics, in unison with the City of Red Deer and North Red Deer Water Services Commission policies.
- b. Triggers are further described in Schedule B.

## 5.0 Notifications

- a. All restrictions of water usage shall be notified to Customers via the County's website and social media channels.

## 6.0 Levels of Enforcement

- a. Each Water Restriction Stage has certain requirements for notification and/or penalties associated with non-compliance for first, second, third and subsequent offences. Penalties are described in Schedule B and are supported the penalty scheduled outlined in the Bylaws.

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## Schedule A: Activity Description by Water Restriction Stage

Stage 1	Stage 2	Stage 3	Stage 4
<i>Automatic May 1 to October 1 yearly, voluntary, no enforcement.</i>	<i>Enforcement with written warning, followed by fine.</i>	<i>Enforcement with automatic fine.</i>	<i>Water shortage emergency, enforcement with automatic fine.</i>
<p>Watering only on designated days and non-restricted hours.</p> <p>Designated Watering Days: Even-numbered addresses are permitted to water on Wednesday and Saturdays. Odd numbered addresses are permitted to water on Thursdays and Sundays.</p> <p>Restricted Hours: No watering permitted between 9:00 am and 7:00 pm.</p> <p>Flowerbeds and vegetable gardens may be watered by hand, any time, using a watering can or a hose with a nozzle with a trigger shut off to restrict water flow.</p> <p>Sprinklers and like water toys may be used for recreational purposes by children</p>	<p>All outdoor water use is prohibited, including, but not limited to watering of lawns, washing cars, washing sidewalks, washing pads, washing exteriors of buildings and the recreational use of sprinklers and like water toys/pools.</p> <p>Flowerbeds and vegetable gardens may be watered by hand, any time, using a watering can or a hose with a nozzle with a trigger shut off to restrict water flow.</p> <p>Any other enhanced use restrictions or prohibitions imposed by the County.</p> <p>Requests for site and condition specific irrigation scheduling for</p>	<p>All outdoor water use is prohibited, including, but not limited to watering of lawns, washing cars, washing sidewalks, washing pads, washing exteriors of buildings and the recreational use of sprinklers and like water toys/pools.</p> <p>Notwithstanding this, flowerbeds and vegetable gardens may be watered by hand, any time, using a watering can or a hose with a nozzle with a trigger shut off to restrict water flow.</p> <p>Local residential customers are requested to voluntarily reduce domestic/ household water consumption.</p> <p>Local non-</p>	<p>No watering permitted.</p> <p>No new lawns should be planted.</p> <p>No Water Exemptions permitted.</p>

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<p>as long as children are presented during use; includes children's pools (capacity not more than 1000 litres).</p> <p>Any other enhanced use restrictions or prohibitions imposed by the County.</p> <p>Requests for site and condition specific irrigation scheduling for commercial or industrial operations using metered irrigation systems may be approved by the County Manager or designate.</p>	<p>commercial or industrial operations using metered irrigation systems may be approved by the County Manager or designate.</p>	<p>residential customers are requested to voluntarily reduce water consumption.</p> <p>All bulk water sales are suspended, unless for residential water use.</p> <p>Any other enhanced use restrictions or prohibitions imposed by the County.</p> <p>Requests for site and condition specific irrigation scheduling for commercial or industrial operations using metered irrigation systems may be approved by the County Manager or designate.</p>	
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## Schedule B: Water Restriction Stage Triggers and Levels of Enforcement

<b>STAGE 1</b>	<b>Water Conservation</b>
<b>TRIGGER (continuous)</b>	Stage 1 is activated automatically from May 1 to October 1, annually.
<b>ENFORCEMENT</b>	Voluntary restrictions only. The public is encouraged to follow the recommended restrictions. If the restrictions are not followed, no penalties will be given unless, in the County's opinion, the use of water is wasteful as per Section 13.1 of the Bylaws. Voluntary restrictions are encouraged through public education and awareness.

<b>STAGE 2</b>	<b>Reduce Water Use</b>
<b>TRIGGER ON</b>	Stage 2 is activated when the Red Deer River at Red Deer maintains a flow within the range of 16 to 18 cubic meters per second for one consecutive week, as informed by the Commission.
<b>TRIGGER OFF</b>	Stage 2 is moved back to Stage 1 when the Red Deer River at Red Deer maintains a flow of 18 cubic meters per second for one consecutive week, as informed by the Commission.
<b>STAGE 2 ENFORCEMENT</b>	If the customer is non-compliant with the restriction they receive a letter concerning their non-compliance. They are given 14 days to resolve the action. If they continue the action, a fine of \$250 is issued for the first offence. The fine for the second offence is \$500. The fine for the third offence is \$1,000. Subsequent fines are \$1,000 and may result in disconnection of the water service.

<b>STAGE 3</b>	<b>Reduce Non-Essential Water Use</b>
<b>TRIGGER ON</b>	Stage 3 is activated when the Red Deer River at Red Deer flow drops below 16 cubic meters per second for one consecutive week, as informed by the Commission.
<b>TRIGGER OFF</b>	Stage 3 is moved back to Stage 2 when the Red Deer River at Red Deer flow returns to the range of 16 to 18 cubic meters per second for one consecutive week, as informed by the Commission.
<b>ENFORCEMENT</b>	If the customer is non-compliant with the restriction, an automatic fine of \$250 is issued for the first offense. The second offence is \$500, and the third offence is \$1,000. Subsequent penalties are \$1,000 and may result in disconnection of the water service.

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<b>STAGE 4</b>	<b>Emergency Water Shortage &amp; Stop All Non-Essential Water Use</b>
<b>TRIGGER ON</b>	Stage 4 is activated at the discretion and direction of the Government of Alberta.
<b>TRIGGER OFF</b>	Stage 4 is moved back to Stage 3 at the discretion and direction of the Government of Alberta.
<b>ENFORCEMENT</b>	If the customer is non-compliant with the restriction, an automatic ticket of \$250 is issued for the first offense. The fine for the second offence is \$500, and disconnection of the water service.