



Purpose

Lacombe County believes that its success lies with the people and businesses that it serves. Community needs change and to ensure your municipal leaders and Council keep aware of these changing needs the County believes that meaningful public engagement on a variety of levels is crucial to communications and the success of the County as a whole.

Public Participation Principles

The **County's Strategic Plan** identifies communications as a key objective:

"To maintain & enhance an open and effective system of communicating with our citizens, our staff and our stakeholders".

Key Principles

- 1. Open and easy access to information, municipal representatives and Council.
- 2. Transparent and accountable decision making for all plans, policies, projects, bylaws and other initiatives proposed by Lacombe County.
- 3. Responsive decision making that takes into account the viewpoint of various stakeholders, and changing needs of the community.
- 4. Consistent and continuous dialogue with the public.
- 5. Provide multiple opportunities and levels of public engagement.



Levels and Types of Engagement

All engagement initiatives will follow the Levels of Engagement table (below). Not all projects require the same extensive stakeholder consultation, but the appropriate approach should be selected on a project-to-project or issue-to-issue basis.

Increasing citizen engagement and influence in the decision-making process

Type of Decision				
Directive	Consultative	Deliberative	Participatory	Citizen-Led
Level of Engagement				
Inform	Consult	Involve	Collaborate	Empower
To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision making in the hands of the public.
	Com	nmitment to Stakeho	lders	
We will keep you informed.	We will keep you informed, listen and acknowledge concerns and provide feedback on how public input influenced the decision.	We will work with you to ensure your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how your input influenced the decision.	We will work together, seek your advice and innovation in formulating solutions and we will incorporate your advice and recommendations into the decision to the maximum extent possible.	We will implement what you decide.
		Engagement Tools		
 Fact sheets Web sites Open Houses Media Face-to-face meetings Reports Social Media 	 Focus groups Surveys Feedback forms Online and personal comments Public meetings Social Media 	WorkshopsDeliberate polling	 Citizen advisory committees Consensus-building Participatory decision-making Workshops 	BallotsPlebiscitesDelegated decisions

Decreasing municipal ownership of the decision-making process and end decision

Adopted from Alberta Municipal Affairs, 2011; International Association of Public Participation © 2006; and the Praxis Group, 2012.

Communication

Lacombe County will promote and communicate opportunities for public engagement in a manner they feel most appropriate to the type and level of engagement. This can include a combination of the following:

- County News
- Website
- Social Media (Facebook / Twitter)
- Radio
- Direct Mail / flyers
- Local newspaper advertising
- Surveys

Roles and Responsibilities

Lacombe County:

- Will inform, consult, and engage the public about decisions that affect them, and will provide public engagement opportunities that are open and transparent.
- Will give consideration to the public's input gathered in public engagement processes.
- Is committed to working together with the public to continuously improve its public engagement processes.
- Staff will endeavor to build their skills and knowledge to engage the public in a meaningful way.
- Supports the belief that involving the public and other stakeholders in public engagement leads to better, more informed decisions.

Public and other stakeholders:

- Meaningfully engage with the County so your voice strengthens decisions and recognize your involvement helps to build a strong community.
- You have the right to be heard, but also to listen and be open to different ideas and opposing views.
- Strive to increase your understanding and knowledge about local issues, as well as your role in Lacombe County's decision-making process so that you can participate in a meaningful way.
- Hold municipal administration and Council accountable for a participatory, fair and transparent decision making process.

Legislation and Review

The Public Participation Policy was developed in accordance with the requirements of Section 216.1 of the *Municipal Government Act*. The County will review and update its Public Participation Policy every two (2) years. Council may however amend the policy from time to time if it considers necessary.



Definitions

County Manager means the chief administrative officer of the Municipality or their delegate.

Stakeholders means the residents of the municipality, as well as other individual, organizations or persons that may have an interest in, or are affected by, a decision made by the Municipality.

The Public means anyone (including groups and individuals) who may have an interest in a specific topic or issue under discussion. The public may, or may not, be directly impacted by a decision on the issue.

Municipality means Lacombe County.

Lacombe County refers to all staff, representatives and consultants working for or hired by the municipality.

Public Participation includes a variety of nonstatutory opportunities where stakeholders receive information and/or provide input to the Municipality.

External Public Engagement means a formal or informal interactive process between the County, the public and other stakeholders, designed to increase mutual understanding, gather information, exchange ideas, and/or solve problems with the goal of making better, more informed decisions.

