

Department Operations	Policy No. OP(26)	Page 1 of 2
Policy Title	Date:	Resolution No.
SERVICE LEVELS RESIDENTIAL SUBDIVISIONS	March 12, 2020	C/135/20

Policy Statement

Lacombe County will, within the confines of annual budget allocations, endeavor to provide a consistent level of service to residential developments.

Regulation

The following general standards will normally be followed when establishing levels of service:

1. Winter Maintenance

- a) Roads located within residential subdivisions will be given priority following clearing of roads for emergency responses and the clearing of Local Main Roads, Local Roads and Hamlets.
- b) To the extent necessary, specialized equipment (tractors with a scraper bar and dozer arrangement) will be utilized to clear snow in residential areas that cannot be cleared with conventional snowplows or graders.
- c) When plowing snow in residential subdivisions an attempt will be made to minimize ridges along driveways. If necessary, specialized equipment may be utilized to clear approaches (on road allowance property only).
- d) The County Manager or designate will determine sanding of roads in residential subdivisions which will be considered after the sanding of Local Main Roads has been completed.
- e) The County Manager or designate will determine the timing and extent of snow removal for each residential subdivision.

2. Summer Maintenance

- a) Dust Control will be provided, at no cost to the residents, in one of three methods, as determined by the County Manager or designate.
 - 1) Calcium Chloride
 - 2) Asphalt (schedule as per Pavement Management Plan).
- b) Requests to improve drainage will be considered if the project or ditch:
 - 1) Is of benefit to the greater community
 - 2) Follows the natural drainage pattern and does not require a drainage license
 - 3) Is located on public lands.
- c) Brushing on Public Reserves to facilitate access to the water bodies will be considered at the discretion of the County Manager after taking into account support from the community and the benefit to the general public. Such work will be undertaken under the direction of the Director of Operations or designate when staffing and time permits.

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3. Other Requests

Requests for services on public beaches will be considered by Council on an individual basis (washrooms, boat launch areas, new parking areas, etc.).

4. <u>Determining Priorities</u>

- a) Requests for service will be considered based on available resources and benefits of the project.
- b) Under normal circumstances the following criteria will be used in considering requests for service:
 - 1) Written requests that are initiated by a recognized community group
 - 2) Written requests from individual residents of a residential subdivision
 - 3) Verbal requests initiated by a recognized community group
 - 4) Verbal requests from individual residents.

Approved: April 11, 2002

Revised: February 28, 2019

January 9, 2003

June 27, 2013

October 13, 2011